

become a member

Would you like to become a member? Then choose your subscription via dok.info/abonnementen and fill in your details. You can pay immediately via iDeal. Then you can complete your membership at DOK and get your card immediately.

membership period and payment

You pay your membership via iDeal or at the counter. You pay a one-year subscription fee in advance (except for Short-term subscription). After this year, the subscription is renewed automatically and a one-calendar month notice period applies. You can pay the renewed subscription via direct debit or a (digital) invoice. An invoice can be paid via dok.info/mijndok or the WISE App (iDeal), Paystation or by pin at the customer service desk. The Short and Read & Write subscriptions stop automatically.

You can cancel at the counter or via info@dok.info. State your name, address and card number or date of birth in your e-mail. You will receive a confirmation of the cancellation within three working days. Our general terms and conditions can be found on our website or can be requested at the reception desk.

guest borrowers

With our Youth, Complete and Plus subscriptions, you can take out a guest borrow membership at all libraries in the Netherlands. Guest borrow members who borrow from us are subject to the borrowing conditions of a Budget subscription. More information on guest borrowing can be found at dok.info/gastlenen.

your membership card

Your membership card allows you to borrow materials. When borrowing, you can scan your (digital) card, but a sharp photo on your phone of your card's barcode is also valid.

pay with your card

The card also allows you to pay for:

- borrowing extra books, magazines and play materials
- borrowing DVDs and CDs
- using internet at our computers
- making reservations
- late return of materials
- subscription fee

At the Paystation, you can check the balance of your card and top it up via PIN. Via dok.info/mijndok or the Wise App you can use iDeal to deposit an amount onto your card.

You may have a temporary negative balance on your subscription of up to € 10. If your balance is negative for more than 21 days, we will send you an invoice plus an administration fee. Is your negative balance more than € 10? Then your card will be blocked.

enjoy your
membership!

DOK
memberships



DOK in OPEN / Vesteplein 100 Delft
DOK Voorhof / Duke Ellingtonstraat 203 Delft

info@dok.info / 015 21 23 450

dok.info

memberships

rate

with Delftpas

kort

€ 9.75

N/A

- Expires automatically after 3 months
- Borrow up to 8 books* at a time
- Excluding e-books

Subscription can be taken out only once a year counting from starting date.

jeugd (up to 18 years)

€ 0

N/A

- Borrow up to 6 books* at a time (youth collection)
- Youth collection e-books
- Full range of e-books and audiobooks via jeugdbibliotheek.nl

Children up to 1 year receive a little BoekStart case with 2 books as a gift.

jongvolwassenen (18 to 25 years)

€ 26

€ 19.50

- Borrow up to 4 books* at a time
- 6 e-books per year

budget

€ 45

€ 33,75

- Borrow up to 2 books* at a time
- Complete e-book selection

memberships

rate

with Delftpas

compleet

€ 59

€ 44.25

- Borrow up to 8 books* at a time
- Complete e-book selection

plus

€ 71

€ 53.25

- Borrow up to 15 books* at a time
- Complete e-book selection
- Lending period is 8 weeks

Except for sprinters and e-books.

- No reservation fee

For materials not picked up within a week, reservation fees will be charged.

lees & schrijf

€ 3.50

N/A

- Only lees & schrijf collection
- Borrow up to 2 books at a time

For who is learning the Dutch language.

Expires automatically after 1 year.

*These can include magazines, audiobooks on CD and play materials.

DVDs can be borrowed for a fee.

The standard borrow period is 4 weeks, for sprinters, it is 1 week. Renewals can be made via dok.info/mijndok, in the WISE App or at the customer service desk. When materials are not returned or renewed within the loan period, we will charge an overdue fee.

E-books and audiobooks remain available for 3 weeks.

extra material, unlimited

Book / magazine / playing material

€ 1

per borrow period

DVD

€ 1

per 4 weeks

DVD box (3 disks or more)

€ 2

per 4 weeks

Sprinter (book and DVD)

€ 1

per week

Muziekweb / Filmbieb

from € 3.20

per 4 weeks

late fees per day

Book / magazine / playing material / DVD

€ 0.35

per day

reservation per item

Reservation per item DOK collection

€ 1.50

Request (province)

€ 2

Request (country)

€ 4

For materials not collected within a week, we still charge the reservation fee.

renewing, if not reserved

Book / magazine / playing material

free, up to two times

DVD

for the lending fee, unlimited

The lending period is 4 weeks, with the exception of sprinters (1 week). You can renew materials at DOK or online at www.dok.info/mijndok. If the borrowed materials are not returned within the lending period, you will be charged a late fee. E-books stay available for 3 weeks.

discount & more information

delftpas

The 'Delftpas' (local discount card) allows you discount on almost every membership. The Delftpas can be purchased at DOK. More information can be found on www.delft.nl/delftpas.

benefit with your membership card:

5% discount on food and beverage in OPEN

